

NFL Playoff Game Relocation - Update

Travel dates: January 10 - 14, 2025

We are implementing a Travel Waiver due to the NFL relocating a playoff game to Phoenix on account of wildfires in Los Angeles. **Waiver now applies to tickets issued between January 5 - 9, 2025.**

This travel waiver allows for voluntary changes for travel to, from or through the airports listed.

Airports

- Los Angeles, CA (LAX)
- Santa Ana - Orange County, CA (SNA)

Applies to tickets issued by: January 5- 9, 2025

Waiver code

7JCUK

ARC and BSP agencies: Add the waiver code to the OSI field (example, OSI UA 7JCxx).

NDC-enabled agency: NDC and United systems automatically apply the waiver to permitted changes. No waiver code is needed.

Permitted Changes

Change fee and fare difference waived for new flights operated by United/United express that depart **January 10 - 15, 2025** for originally ticketed cabin (any fare class) and cities.

Additional rebooking parameters:

Can also rebook 2 days prior / 1 day after original travel dates.

New Itinerary:

Origin and Destination can be changed to PHX.

Refund

Travel agents can self-refund if a United flight is **canceled or delayed as outlined in the [Agency Rebooking Parameters](#)** by adding the waiver code UAIRROPS to the OSI field (OSI not needed for **NDC-enabled agency**).