New Orleans travel flexibility

Travel dates: January 1 - 3, 2025

This travel waiver allows for voluntary changes for travel to, from or through the airports listed.

Airports

• New Orleans, LA (MSY)

Applies to tickets issued by: December 31, 2024

Waiver code **7JCT1**

ARC and BSP agencies: Add the waiver code to the OSI field (example, OSI UA 7JCxx).

NDC-enabled agency: NDC and United systems automatically apply the waiver to permitted changes. No waiver code is needed.

Permitted Changes

Change fee and fare difference waived for new flights operated by United/United express that depart **January 1 - 6, 2025** for originally ticketed cabin (any fare class) and cities.

Refund

Travel agents can self-refund if a United flight is **canceled or delayed as outlined in the** <u>Agency Rebooking Parameters</u> by adding the waiver code UAIRROPS to the OSI field (OSI not needed for NDC-enabled agency).