



Refund Policy

Refund Charges

- An administrative refund charge of BHD10/USD30 or equivalent in other currencies is applicable to all refunds processed by Gulf Air that should have been processed by the issuing agent.

The administrative charge will be waived in the following cases:

- Tickets have been modified by Gulf Air and are not accessible to the agent.
- Deposits of ancillaries with an EMD number for Groups bookings.*
- Unutilised ancillaries with an EMD number in all involuntary situations where Gulf Air is responsible for the cancellation.*
- Tickets where passengers ticketed cabin has been downgraded.
- Where penalties are higher than the base fare.

***Note:** Ancillaries linked to an EMD number refer to additional services purchased with your booking, such as baggage, seat selection, lounge access, and upgrades. This refund policy applies specifically to any EMD-linked services and does not apply to other ancillary services.

Services Charges

- Services charges are non-refundable on all tickets (DU/DV/OC/OA/OB/OD/OE charges).

Other Surcharges

- In case of non-refundable tickets, fuel surcharges, security charges and other charges (YQ /YR/Q charges etc.) are non-refundable.

Special Taxes

- Some countries have special government taxes where a service tax on cancellation or refund may be levied.

Refund period

- Refunds will be processed within 21 days



Ancillary EMDs

Please note the circumstances under which we will not be able to refund are:

- Voluntary (where Gulf Air is not the cause for such cancellations) cancellation of the booking.
- Voluntary cancellation of the Ancillary EMD.

A refund would be provided in all the involuntary situations (where Gulf Air is the cause for such cancellations) and the customer was unable to travel.

GULF AIR INDIA