

Popocatepetl Volcanic Ash

Travel dates: October 28 - November 3, 2024

This travel waiver allows for voluntary changes for travel to, from or through the airports listed.

Airports

- Puebla, MX (PBC)

Applies to tickets issued by: October 27, 2024

Waiver code

7JCEJ

ARC and BSP agencies: Add the waiver code to the OSI field (example, OSI UA 7JCxx).

NDC-enabled agency: NDC and United systems automatically apply the waiver to permitted changes. No waiver code is needed.

Permitted Changes

Change fee and fare difference waived for new flights operated by United/United express that depart **October 28 - November 10, 2024** for originally ticketed cabin (any fare class) and cities.

Alternate City Permitted

New origin or destination can be Mexico City, MX (MEX).

Refund

Travel agents can self-refund if a **United flight is canceled** or delayed and estimated to arrive at the final destination 2 or more hours after originally scheduled arrival time by adding the **waiver code UAIRROPS** to the OSI field (not needed for **NDC-enabled agency**).