

Dear Trade Partner,

We are anticipating severe weather in part of Florida due to Hurricane Milton. We will waive change/cancel fees and fare differences for customers traveling Monday, 7 October through Friday, 11 October 2024 to/from the following cities:

- Cancún, Mexico (CUN)
- Fort Lauderdale, FL (FLL)
- Fort Myers, FL (RSW)
- Jacksonville, FL (JAX)
- Miami, FL (MIA)
- Orlando, FL (MCO)
- Sarasota, FL (SRQ)
- Tampa Bay, FL (TPA)
- West Palm Beach, FL (PBI)

Customers may rebook their flights for travel through Thursday, 17 October 2024, prior to the departure time of their originally scheduled flight. Customers with cancelled flights may also opt for a refund to the original form of payment. Original travel must have been booked on or before Monday, 7 October 2024.