

Dear Trade Partner,

We are anticipating severe weather in part of Florida due to Hurricane Milton. We will waive change/cancel fees and fare differences for customers traveling **Monday, 7 October through Friday, 11 October 2024** to/from the following cities:

- **Cancún, Mexico (CUN)**
- **Fort Lauderdale, FL (FLL)**
- **Fort Myers, FL (RSW)**
- **Jacksonville, FL (JAX)**
- **Miami, FL (MIA)**
- **Orlando, FL (MCO)**
- **Sarasota, FL (SRQ)**
- **Tampa Bay, FL (TPA)**
- **West Palm Beach, FL (PBI)**

Customers may rebook their flights for travel through **Thursday, 17 October 2024**, prior to the departure time of their originally scheduled flight. Customers with cancelled flights may also opt for a refund to the original form of payment. Original travel must have been booked on or before **Monday, 7 October 2024**.

Click [here](#) for the instructions for reissue or refunds due to IROP – add the correct waiver code for Hurricane Milton: Hurricane Milton fee waiver - **WXB6REPU24**

Updates on the irregularities following Hurricane Milton will be posted [here](#).

Important: please read the policy on the waiver page and the change and refund instructions on the Ticket changes during an IROP and apply the correct waiver code.