

# Post Cyclone Helene

**Travel dates:** September 26 - 28, 2024

This travel waiver allows for voluntary changes for travel to, from or through the airports listed.

## Airports

- Asheville, NC (AVL)
- Charlotte, NC (CLT)
- Chattanooga, TN (CHA)
- Greensboro, NC (GSO)
- Greenville-Spartanburg, SC (GSP)
- Knoxville, TN (TYS)
- Nashville, TN (BNA)
- Raleigh, NC (RDU)

**Applies to tickets issued by:** September 25, 2024

## Waiver code

# 7JCCR

ARC and BSP agencies: Add the waiver code to the OSI field (example, OSI UA 7JCxx).

## Permitted Changes

Change fee and fare difference waived for new flights operated by United/United express that depart **September 26 - October 5, 2024** for originally ticketed cabin (any fare class) and cities.

## Refund

Travel agents can self-refund if a **United flight is canceled** or delayed and estimated to arrive at the final destination 2 or more hours after originally scheduled arrival time by adding the **waiver code UAIRROPS** to the OSI field.