

Tropical Storm Ernesto

Travel dates: August 13 - 16, 2024

This travel waiver allows for voluntary changes for travel to, from or through the airports listed.

Airports

- Aguadilla, PR, US (BQN)
- Bermuda, BM (BDA)
- San Juan, PR, US (SJU)
- St. Thomas, VI (STT)

Applies to tickets issued by: August 11, 2024

Waiver code

7JCXQ

ARC and BSP agencies: Add the waiver code to the OSI field (example, OSI UA 7JCxx).

Permitted Changes

Change fee and fare difference waived for new flights operated by United/United express that depart **August 12 - 23, 2024** for originally ticketed cabin (any fare class) and cities.

Refund

Travel agents can self-refund if a **United flight is canceled** or delayed and estimated to arrive at the final destination 2 or more hours after originally scheduled arrival time by adding the **waiver code UAIRROPS** to the OSI field.