



Sales Talk

Sales Talk No. 1154

08 August 2024

Subject: Revised GF ticketing procedures for individual/group passengers impacted by the security situation in Bangladesh.

The following procedures shall apply to all Gulf Air passengers affected by the security situation in Bangladesh from **DAC** during the period **18 July 2024** until **10 September 2024**. For tickets issued on/before **08 August 2024**:

- **Group Passengers:**

- Where a deposit has been collected but tickets are not issued, the deposit will be good for future travel for one year from the date of issuance.
- Where tickets have been issued, hold the ticket for future travel for one year from the date of issuance (all fees/penalties and service charges are to be waived, difference in fare may apply, the new dates will be subject to re-evaluation of group fare).

- **Individual Passengers:**

- Individual Passengers are allowed one free change (all penalties and service charges are to be waived, difference in fare may apply) to rebook their journey for travel on an alternative flight provided the travel takes place prior to **30 September 2024**.

Tickets must be processed as per normal procedures and ensure the following OSI remark is added to the booking:

For Rebooking: **OSI GF AUTHORISED REBOOK DUE TO DAC SECURITY SITUATION.**

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