

Dear Travel partner,

In view of current student protest & political crisis in Bangladesh, it has been decided to offer the following waiver:

Applicability:

- 1) Applicable for passengers holding confirmed tickets for all flights to/from Dhaka Airport (098 documents only).
- 2) Tickets must be issued on/before 5th Aug 24 for travel date effective 4th Aug 24 till 7th Aug 24.

Waiver:

- One-time free change/rescheduling plus No fare difference for rebooking till 12th Aug 24.
- One-time free change ONLY for rebooking beyond 12th Aug 24 within the validity of the ticket. Fare difference, if any, would however be applicable for rescheduling/ changes in ticket.
- Cancellation permitted at NIL charges on case-to-case basis to ensure pax effected due genuine reasons are offered waiver.