Dear Travel Partner,

In view of heavy rainfall in Mumbai, thereby disrupting the normal operations of flights at Mumbai Airport, it has been decided to offer the following waiver,

Applicability:

Applicable for passengers holding **confirmed tickets for all flights to/from Mumbai Airport (098 documents only)**.

• Tickets must be issued on/before 08 Jul24 with travel date 08 Jul24.

Waiver :

- <u>One-time free change/rescheduling</u> of tickets to any future date within the validity of the ticket.
- Fare difference, if any, would however be applicable for rescheduling/ changes in ticket.
- Passengers can also avail <u>refund of tickets at NIL charges</u>.

Waiver code to be used: DOM/03/BOM

The same may please be disseminated to all concerned under your respective jurisdiction.