

Texas Severe Weather

Travel dates: May 16, 2024

This travel waiver allows for voluntary changes for travel to, from or through the airports listed.

Airports

- Austin, TX (AUS)
- Baton Rouge, LA (BTR)
- Dallas/Ft. Worth, TX (DFW)
- Houston, TX (IAH)
- Lafayette, LA (LFT)
- Lake Charles, LA (LCH)
- New Orleans, LA (MSY)
- San Antonio, TX (SAT)
- Shreveport, LA (SHV)

Applies to tickets issued by: May 14, 2024

Waiver code

7JCPH

ARC and BSP agencies: Add the waiver code to the OSI field (example, OSI UA 7JCxx).

Permitted Changes

Change fee and fare difference waived for new flights operated by United/United express that depart **May 15 - 21, 2024** for originally ticketed cabin (any fare class) and cities.

Refund

Travel agents can self-refund if a **United flight is canceled** or delayed and estimated to arrive at the final destination 2 or more hours after originally scheduled arrival time by adding the **waiver code UAIRROPS** to the OSI field.