

Dear Travel Partner,

Eff 15JUN24 , AI 581 / AI 582 BOM CCJ BOM flight stands cancelled .

**A) Please follow below for ticket re issuance due flight rescheduled or cancelled :**

1. Date / flight change charges are waived .
2. For CCJ option , pax can be rebooked via BOM / DEL to / from **COK OR TRV or any nearest airport of passenger choice.**
3. Passenger to be rebooked on first available flight . ( Passenger cannot travel in high season if ticketed on low seasonality fare ) .
4. Passenger to be re booked in same cabin . If same ticketed booking class not available, then go to next available RBD.
5. Fare basis must be same as original ticketed class .
3. Re issuance waiver code to be inserted in endorsement box :

For cancelled BOM CCJ : AI IRR / AI 581 / 15JUN24

For cancelled CCJ BOM : AI IRR / AI 582 / 15JUN24

4. Please note , once tickets are re issued then for any further change's ticketing / fare rule will apply .

**B) Refunds :**

1. Cancellation charge waived.
2. For full refund , insert below waiver code in coupon remark or in OSI field in booking PNR :  
  
For cancelled BOM CCJ : AI CANCEL / AI 581 / 15JUN24  
  
For cancelled CCJ BOM : AI CANCEL / AI 582 / 15JUN24
- 3) Agent can process refund on GDS .
- 4) Please ensure entire booking is cancelled to avail full refund.
- 5) For partly used ticket , please raise RA on BSP .

Any tickets reissued or refunded without valid waiver code in exchanged ticket endorsement box may attract ADM . ADM fees 17.5% applies.

Please advise your ticketing staff / refund dep & sub agents accordingly .