



Dear Trade Partners,

Dated: May 9, 2024

**Reduced Schedule – UN Segment Policy**

In the light of the extension of our reduced schedule until 30-September-2024, ME affected passengers who are being re-allocated after a UN segment, may be granted an additional flexibility:

**A- One-time change**

- Change at no Additional charge, + / - 3 day of the flight.
- The change must be within the same cabin, same route.
- When the outbound sector is affected, you may modify the inbound sector to keep the same stay duration.
- Ticket must be reissued on Involuntary rerouting basis, inserting reason & Involuntary change code **RSL2817** in Endo Box.  
EG : "Invol due MExxx/date cancellation -RSL2817 "(to mention ME cancelled flight number & date)

**B- Refund**

- Refund fee waived for point to point & 6th freedom tickets, for travel originating London Heathrow.
- Ref code **RSL2818** to be mentioned in Endo Box.  
EG : "Refund due MExxx/date cancellation -RSL2818 "(to mention ME cancelled flight number & date)

**C - Validity**

- Applicable for all affected flights until 30-September-2024.
- This Authority supersedes all previous approvals/circulars.